

# Reset Reservation Procedures For Parents/Guardians

Once Reset has received your contact information from the referring Juvenile Justice Department, It is our goal to contact you within 72 hours to answer any of your questions and reserve your spot in the next program. You will receive the location, Time, and will be given a reservation number. If you would like to qualify for a lower sliding scale fee, this will also occur. Please add Reset to your calendar to avoid any scheduling conflicts. Then, the week of the program you will receive a phone call confirming your commitment to the program and to reiterate the location and times.

Reset Your Life is a Family Program and  
Parents / Guardians are required to attend with  
their children.

A Certificate of Completion will be given at the conclusion of the program.  
To prove your attendance, provide a copy of this certificate to your referring Department

